

# JEREMY J. DEPRISCO

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## WORK EXPERIENCE

SEPT 2002 - PRESENT

**Geisinger Health System** Danville, PA

Current assignment: System Analyst Senior (Web Applications)

Primarily functions as a software developer, working with providers, clinic staff and operations to integrate and enhance Geisinger's electronic health record (EpicCare). Works with MyGeisinger online patient portal and EMR Link physician portal. This position is highly team-oriented and customer-driven.

Fluent and/or credentialed in Outpatient EpicCare Hyperspace, MyChart, MyEpic (Spring 08 Release). Project leader for MyEpic development.

Member: Geisinger Cultural Diversity Taskforce

Past assignments: Project Lead for Release of Information (ROI), Provider/Non-Provider Trainer; File Clerk, Anti-Coagulation Clinic

OCT 2001 – SEPT 2002

**Remit Corporation** Bloomsburg, PA

System Administrator

Managerial position responsible for overall performance of Novell network, 30 user workstations and phone system. Worked with software and telecommunications vendors to apply technology to business problems.

Accomplishments include:

- Identified and corrected weaknesses in data backup process
- Identified electrical grounding problems in server room
- Worked with consultants to increase productivity of Novell network
- Successfully migrated data and applications to new server hardware
- Used web and FTP connections to improve credit bureau reporting
- Increased data entry productivity via software solutions (TextPad)
- Brought all IT projects together for better management

SEPT 1997 - MAR 2001

**HealthAmerica (A Coventry Health Plan)** Harrisburg, PA

Information Administrator, Group Administration Department

Worked with technical and business staff to improve accuracy/efficiency of AR and Enrollment departments.

- Automated weekly and month-end reporting via *Access* and *Excel*
- Worked on Electronic Data Interchange team
- Created a cash control *Access* database to track cash receipts
- Eliminated a manually processed 965-page aging report by creating an on-line electronic aging report with *Monarch* and *Access*
- Reduced manual computation and research for incoming premium payment records via *Access* queries and reports. (Example: 2 weeks to 2 hrs)
- Drafted a special integrated *Access* and *Excel* class. Created helpful tools for the staff to empower them to be more productive with computers

Prior to being Information Administrator, positions held included AR Analyst and Information Analyst.

JUN 1996 - SEPT 1997

**Edward Blank Associates, Inc. (A Division of IQI, Inc.)** Hazleton, PA  
Telemarketing Sales Support/Payroll Assistant, Computer Technician  
(Nov 96 - Sept 97) Prepared Lotus spreadsheets and other reports for call center management, account reps and clients. Other duties: Desktop computer maintenance, system administration, and operation of Unix-based call processor.

Telemarketing Sales Representative (Jun 96 - Nov 96.) Placed calls via computer automated dialer to applicants for First USA Bank credit cards. Successfully completed consumer credit card applications training and all related policies and procedures.

JUN 1995 - SEPT 1997

**Journal Newspapers, Inc.** White Haven, PA  
Part-time sales representative, columnist, graphic artist, copy editor  
Was instrumental in the computerization of billing department

**SPECIALTY Data analysis, process improvement and problem solving using technology**

**Business Software:** Microsoft Office Suite (Access, Excel, Word, Outlook, PowerPoint), SharePoint, LiveMeeting, Lotus 1-2-3, Monarch, Visio Standard, MS Works, Word Perfect, Sidekick, and QuickBooks. Completed Intermediate and Advanced Microsoft Access 7.0 training.

**Operating Systems:** MS-DOS, Windows 3.x, 95, 98, ME, XP, Novell 5.0, Mac OS X Snow Leopard

**Desktop Publishing & Image Editing:** Macromedia Captivate, Adobe PhotoShop Elements, Impatica, Blackboard, Serif Page Plus 3.0 (PageMaker clone), Quark, MacDraw Pro, Omnipage Pro, Adobe Acrobat, Jasc PaintShop Pro

**Internet:** Dreamweaver, Netscape, Internet Explorer, Eudora, AOL Press, Adobe Pagemill, FrontPage, FTP programs, MS LiveMeeting

**Audio & Video Editing:** Sonar 5.0 (Cakewalk user since 5.0), Sonic Foundry Acid Pro 6.0, Reason 4.0, Sound Forge 8.0, Adobe Premiere Elements, Various online audio tools and converters, Red Book CD burning, Roland VS-1680

**Call Center & Misc:** PASCAL, EIS Call Manager (UNIX telemarketing interface), IDX AR & Enrollment Module, TextPad, GEAC AR Module, Debt\$Net collection software, SmartDial, wIntegrate, PicLAN, EpicCare, MyChart

**Typing speed:** 40-50 WPM

**EDUCATION**

AUG 2002 – MAY 2010

**Bloomsburg University of Pennsylvania**, Bloomsburg, PA  
*B.A. Communication Studies, Leadership & Social Influence*  
Graduated Summa Cum Laude May 8, 2010 (4.0 GPA)  
Lambda Pi Eta Honor Society, Public Relations Officer during final year.  
Phi Kappa Phi Honor Society

MAR 2005

**Fundraising Seminar** "Nonprofit Special Event Management"  
0.4 CEU - Bloomsburg University

MAY 2002

**CompuMaster** seminar: "How to Troubleshoot, Tune Up and Maintain PCs"  
1.2 CEU (or 12 contact hours)

AUG 1994 - MAY 1996

**The Pennsylvania State University**, Hazleton, PA  
A.S., *Business Administration* (included credits in Mgmt Info Sys)  
Graduated with Distinction May 10, 1996 (3.78 GPA)  
Dean's List: Spring, Summer & Fall 1995, Spring 1996

AUG 1992 - MAY 1993

**Bloomsburg University of Pennsylvania**, Bloomsburg, PA  
Non-degree Student 1993 (4.0 GPA)  
Transfer credit to Penn State; Dean's List: Fall 1992, Spring 1993  
Program of study: *Orchestral Music, String Bass & Philosophy*

**ADDITIONAL  
EXPERIENCES  
& ACTIVITIES**

**Bengali Assoc. of Bloomsburg (2004 – )** Grant co-writer, honorary member, special event coordinator. Currently serving as Secretary.

**Bloomsburg to Bangladesh (East Asian Fusion Group)** Fall 2003 - 2004  
Hindustani, Bangladeshi & East/West Fusion in Central PA

**The Bodó Band (Hungarian Folk Group)** – Mar to Jun 2003  
Performed throughout Central PA and toured Washington, Oregon and Northern California – [www.bodoband.org](http://www.bodoband.org)

**Critical Network Technologies Seminar**, Williamsport, PA  
Sponsored by CSR Enterprise Networks and CISCO Systems, topics covered included: Intrusion Detection, Virtual Private Networks, IP Video Surveillance, Wireless Networking, Security, IP Telephony. (September 18, 2002)

**COMPEER Volunteer** 2001 - 2003

**Northeast Regional Folk Alliance** - Professional folk music organization;  
Member and Northeast Regional Folk Alliance Conference attendee 1996 - 2000.

**ASCAP (American Society of Composers, Authors and Publishers)**  
Writer member 1993 – present; Publisher member 2002 - present

**Event Coordinator/MC (various locations)** 1994 - present

**The Rainbow's End Theatre Company** 1993 - 1995. Wrote, arranged original music; performed for community children's theatre productions.

**MINDSPEAK.COM** (1995 - ) Webmaster/Editor/Composer

**Bloomsburg Players** 1993 – 1994

**Bloomsburg University Community Orchestra** 1993 – 1994, Spring 2002

**Composer/Producer & Audio Recording Engineer** 1990 - present  
Experience includes working with theatre, radio, publishers and copyrights. Has produced, managed and marketed several recordings of original music. See web site for full details.

**REFERENCES Kristina Remish**

Project Specialist, Geisinger Diversified Services  
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**Marge Baranowski**

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Accounts Receivable/Collections Manager  
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**Seth Isenberg**

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